

Training Programme of:
ENTERPRISE RISK MANAGEMENT

The business tool for managers who want to anticipate future occurrences.

(2 DAYS = 16h, 1h=45 min)

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The training is designed for specialists and managers, and for members of risk management teams, at all levels of enterprise management, who need to:

- Learn in an intensive but pleasurable way, an interesting and new domain of management
- Experience simple methods of risk controlling to be supporting tools for a manager
- Practice interactive methods of team work in the scope of risk identification and analyses
- Practice a systematic and orderly approach to risk reaction
- Discuss all issues related to qualitative methods in the risk management process
- Discuss business cases related to probability occurrences
- Exchange experiences with risk management experts: trainer and participants
- Obtain inspiration to implement risk management in business projects and processes

Training Methods:

core:

- Workshops on business cases

and

- Short lectures
- Case studies
- Process analyses
- Discussions

CONTENT

Introduction

- Integration
- Content presentation

Risk in Business

- Qualitative methods in risk management
- Risk in business projects and processes
- The risk idea in management practices
- The goal of risk management
- Everyday risk and business risk
- Paradoxes of risk

Anticipation

- Improvisation as crisis management
- The essence of anticipation
- Planning for the unpredictable
- Planning contra acting
- In-business anticipation

Risk Management Process

- Management phases in business projects and processes
- Planning and learning in risk management
- Risk management components
- Risk categories in theory and in practice
- Controlling the risk management process
- Risk management plan - organising the process

Identification

- Rules and traps of identification
- Seeking risk in the past and in the future
- SWOT in logging chances - traditional and additional
- Brainstorming and team working, team building
- Checklists and auditing methods
- Risk databases

Analysis

- Variety of methods - risk evaluation in teams
- Probability and effect classifications
- Risk visualisation, qualitative risk matrix
- Weighted Value

Reaction

- Rules of planning risk reaction
- Prevention: reduction and avoidance of cause
- Plan B: reduction and avoidance of effect
- Black scenario: risk transfer, retention - passive and active

Contract Management

- Contract management and claim management.
- Advantages of business relations over legal status
- Cases of effective action in branches: building, banking and IT

Risk Management Best Practice

- Return function in risk management
- Special tools: Ishikawa Diagram, Delf Methods
- Administration of the risk management process
- Examples of risk management procedure in business projects and processes
- Variety of methods in the implementation of the risk management process

Resume

- Summary of training
- Feedback session